

## SITUATION CARDS - FOR KIDS

<p>Your mum gave you a form to take back to school and you left it in your school bag. Now she's upset with you.</p>	<p>You were running in the house and knocked over your sister's Lego building. Your sister is crying.</p>	<p>You forgot to take off your school uniform after school and then spilled cordial on it. Mum is cross because she has to wash it.</p>
<p>You ate the last Tim Tam that was supposed to be for your brother / sister. He /she isn't happy.</p>	<p>You left your bike out in the driveway in the rain and Dad got wet moving it.</p>	<p>You spent more money on lollies than mum said you could. Mum isn't very happy about it.</p>
<p>You forgot to let the dog outside and it made a mess in the house. Dad had to clean it up and he's very annoyed.</p>	<p>Your friend didn't want to play your game and so you told her you didn't want to be friends any more. She's upset.</p>	<p>Dad asked you to set the table for dinner but you were too busy playing computer games to do it. He is annoyed.</p>
<p>You were feeling really grumpy and you hit your sister for no reason at all. She cried and ran to Mum.</p>	<p>Your Mum asked you three times to tidy your room and you kept saying "I'll do it later". Now Mum is saying "No computer tonight."</p>	<p>You make fun of your friend at school for dropping the ball in sport. Other people laughed and now she won't speak to you.</p>
<p>You told some kids at school something about your friend that wasn't true, and now he's mad at you.</p>	<p>You borrowed a DVD from a friend and scratched it and gave it back without telling them. Your friend is angry with you.</p>	<p>Your teacher asked you to pick up some rubbish and then discovered you had ignored her.</p>

## SITUATION CARDS - FOR PARENTS

<p>You forgot to sign a form for the school excursion and now your son can't go. He is disappointed.</p>	<p>You made your daughter clean up a mess and then found out that someone else made it. She feels hurt.</p>	<p>You promised to keep an eye on your son's cupcakes, and they burned while you were watching footy on TV. He is annoyed.</p>
<p>You forgot that it was your turn to feed the dog. Your daughter is upset because the dog was whining all day.</p>	<p>You were playing your music so loudly that no-one could do their homework. Everybody feels annoyed.</p>	<p>You ate the last Tim Tam that belonged to someone else. Everyone blames you for eating it.</p>
<p>You forgot to pick your son up from the bus because you were chatting to your friend on the phone.</p>	<p>You bought your daughter a new dress and she thinks it looks dreadful.</p>	<p>You were crabby with your kids just because you felt tired after work. Now they are upset with you.</p>
<p>You forgot to hang out the washing and now your son's sporting gear isn't dry. He's going to be late for his game.</p>	<p>Your daughter left a toy on the floor and you stepped on it and broke it. She is crying.</p>	<p>Your family refuses to follow the same football team that you do. And your team won! Now they're grumpy.</p>
<p>You promised to take your son out to kick the footy (again) and now you're busy with work (again). He's disappointed.</p>	<p>You leave wet towels in the bathroom and your daughters' think that's disgusting. They complain.</p>	<p>You put too much chilli powder in the dinner again and its too spicy! The whole family is upset.</p>

## RESPONSE CARDS

<p>Don't say anything. Just fold your arms and look angry.</p>	<p>"Can we sit down and talk about this?"</p>	<p>Stand up and walk out of the room and slam the door</p>
<p>"It's not my fault"  Then turn and face the other way</p>	<p>"It's not fair!"</p>	<p>"You're right. Please forgive me".</p>
<p>Give the person a push and go back to your seat</p>	<p>"You seem upset about this. Can we talk about it?"</p>	<p>"You never listen to what I have to say!"</p>
<p>"Why do I always get the blame?"</p>	<p>"Go away! Leave me alone!"</p>	<p>"I'm sorry. It was my fault."</p>
<p>"That's not what happened. We need to talk about this."</p>	<p>Ignore them. Pretend they're not there.</p>	<p>"Can we shake hands and make up?"</p>

## RESPONSE CARDS

<p>"I made a mistake. I'll try to be different next time."</p>	<p>"Hang on a minute. I'm calling my lawyer."</p>	<p>"Big deal. It's nothing. Just get over it."</p>
<p>"I'm really busy right now. Can we talk about this later?"</p>	<p>"You sound upset. What's the matter?"</p>	<p>"You can't be serious. That had nothing to do with me!"</p>
<p>Laugh out loud. Then walk away.</p>	<p>Give them a big hug.</p>	<p>"Fair enough. Do you want to hear my side of the story?"</p>
<p>"Me? Would I do a thing like that?"</p>	<p>"OK. It was me. Are you happy now?"</p>	<p>"I can see that I've done the wrong thing. Please forgive me."</p>
<p>"You're right. I apologise. I'll try not to do it again."</p>	<p>"Oh please! What is your problem?"</p>	<p>"You sound upset. What's the matter?"</p>